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## **Welcome to Concierge Medical Care!**

Thank you for joining our medical practice. We are very excited to have you here. This packet contains our new patient paperwork, including the patient application, HIPAA form, participant retainer agreement, and request for release of medical records. Please look over these forms and call or email if you have any questions.

Your membership starts as soon as payment is received. As a reminder, you can pay annually, quarterly, or monthly. The cost breakdown is listed in the "Billing" section of the patient application. Annual check or electronic funds transfer are the most secure forms of payment and are preferred. We can set up your electronic funds transfer for you.

You will not receive any "add-on" bills from our office. All the services provided in our office are included in your membership fee. It is important that you have traditional health insurance to cover the cost of lab tests, imaging studies, medications, specialist visits, and hospital bills.

Your benefits of membership include:

- Unlimited visits with your doctor
- Same day/next day appointments
- 24/7 access to your physician via phone, email, and text
- Care coordination with specialists and hospitals
- Discounted membership with Medjet (emergency medical air transport service)

At our office we can do:

EKG
Spirometry
Skin cryotherapy
Joint injections
Ear cleaning
Pap smears

- Skin biopsies - COVID and Flu testing

Many common vaccines - Urine testing

Once you have sent in your paperwork and payment, we will request medical records from your other doctors. You don't have to worry about tracking these down. We can schedule our first appointment together, which will be an hour-long "Get To Know You" visit. At this visit we will review your health history, order any appropriate labs and imaging you need, and start developing your personalized health plan. Many insurance companies will only pay for your annual physical exam blood tests once yearly. Therefore, we recommend scheduling your next annual physical 12 months after your last one.

Welcome to our practice! We look forward to working with you and providing exceptional medical care.

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